

# Privacy policies

IBM, its affiliates, and contractors of either, may, wherever they do business, store and otherwise process the User's or Participant's personal data, for the purposes and the duration, all as detailed below. The IBM Privacy Statement and the IBM Online Privacy Statement linked herein provide additional details.

A User is an authorized licensee of IBM Quantum, either through a Governing Contract between IBM and IBM Quantum Client or through the [IBM Quantum End User Agreement](https://quantum-computing.ibm.com/terms) (as these terms are defined in the IBM Quantum End User Agreement located at <https://quantum-computing.ibm.com/terms>).

A Participant is an individual or User that is applying to, registering to, or participating in a designated program.

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## IBM Quantum

### Personal data collected

- Name
- Email address
- Institution or business affiliation
- User ID from third party (if logging in via third party e.g., with a Google, LinkedIn, Twitter, or Github account), if not using an IBMid
- Information the User may choose to provide about User's background and experience in quantum research and technology with quantum computing and the purpose of the User's use of IBM Quantum (optional)
- IP address
- Personal data related to the User's use of IBM Quantum and support tools, collected through tracking and other technologies (such as cookies)

### Purpose

- To validate the User's eligibility to use IBM Quantum
- To allow the User and IBM to keep track of the User's use of IBM Quantum
- For aggregate statistics and collection of metadata and information about IBM Quantum usage and the effectiveness of IBM Quantum
- For the purpose of improving user experience and/or tailoring interactions with the User
- To provide support and respond to requests by the User
- To email the User surveys (opt-in)
- To email the User newsletters, event invitations, and send marketing information (opt-in)
- To allow the User to participate in public or multi-person forums, (should the User opt-in)
- To maintain the User's sign-in state over sessions and to be able to understand and customize the User's experience on the website

### Retention length

(i) Request of the User via the User's IBM Quantum account page (except that personal data may be retained in order to comply with government regulations, as required by such regulations, and for short term backup purposes); OR

(ii) For inactive users, after 5 years.

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## Researchers Program

### Personal data collected

- Name
- Email address
- IP address
- Institutions
- URL to research profile
- Short biographic statement
- Links to the Participant's published papers

### Purpose

- To validate the Participant or applicant's eligibility to participate in the Researchers Program
- To include the Participant's public profile information in a searchable format (opt-in)
- To spotlight research papers by the Participant in online/print media if applicable
- To maintain contacts for Researchers Program updates
- To offer opportunities to present research within IBM community events

### Retention length

(i) Request of the Participant via the Participant's IBM Quantum account page (except that personal data may be retained in order to comply with government regulations, as required by such regulations, and for short-term backup purposes); OR

(ii) For inactive users, after 5 years.

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## Educators Program

### Personal data collected

- Name
- Email address
- Institution
- Department name
- Course name
- Course number
- Course attendance information
- Course integration statement
- Course start date
- Course syllabus

### Purpose

- To validate the Participant or applicant's eligibility to participate in the Educators Program
- To include the Participant's public profile information in a searchable format (opt-in)

### Retention length

- (i) Request of the Participant via the Participant's IBM Quantum account page (except that personal data may be retained in order to comply with government regulations, as required by such regulations, and for short-term backup purposes); OR
- (ii) For inactive users, after 5 years.

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## Access Awards Program

### Personal data collected

- Name
- Email address
- Institution
- Institution web page or research profile
- University institution tax ID number
- Field of research
- Published papers
- Project name and description
- Access start and end date

### Purpose

- To validate the Participant or applicant's eligibility to participate in the Access Awards Program
- To provide letters of support, as requested by the Participant
- To include the Participant's public profile information in a searchable format (opt-in)

### Retention length

(i) Request of the Participant via the Participant's IBM Quantum account page (except that personal data may be retained in order to comply with government regulations, as required by such regulations, and for short-term backup purposes); OR

(ii) For inactive users, after 7 years.

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## Events

### Personal data collected

- Name
- Pronoun
- Personal photo
- Email address
- Mailing address
- Institution
- Institution URL
- Github profile
- Emergency contact
- Field of research
- Student status
- Job title
- Job address
- Country of residence

### Purpose

- Communicate with Participants about the event
- Verify eligibility to participate or receive certain benefits
- Perform surveys
- Communicate with Participants about future events
- To mail packages (opt-in)

### Retention length

(i) Written request to an event organizer (except that personal data may be retained in order to comply with government regulations, as required by such regulations); OR

(ii) Deletion of IBM Quantum account; OR

(iii) Within 5 years of attending an event.

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## Qiskit Advocates Program

### Personal data collected

- Name
- Email address
- Institution or business affiliation
- User ID from a third party (if logging in via a third party e.g., with a Google, LinkedIn, Twitter, or Github account), if not using an IBMid
- Information the User may choose to provide about the User's background and experience in quantum research and technology with quantum computing and the purpose of the User's use of IBM Quantum (optional)
- IP address
- Personal data related to the User's use of IBM Quantum and support tools, collected through tracking and other technologies (such as cookies)
- Open source contribution history
- City and country of residence
- URL to User's Github profile
- Program test results
- Address (optional)
- Personal photo (optional)
- Pronoun (optional)

### Purpose

- To communicate with Participants about the program
- Verify eligibility to participate or receive certain benefits
- Perform surveys related to the program
- Communicate with Participants about future events
- To mail packages (opt-in)
- To showcase achievements on IBM Quantum and Qiskit webpages (opt-in)

### Retention length

(i) Written request to a program organizer (except that personal data may be retained in order to comply with government regulations, as required by such regulations, and for short-term backup purposes); OR



(ii) Deletion of IBM Quantum account; OR

(iii) For inactive program participants, after 5 years.

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## Design Research Activities

### Personal data collected

- Contact information (e.g., name, email address, and job title)
- Institution or business affiliation
- Participant image and voice, e.g., by recording a video interview (optional)
- Participant's personal information if provided in the answers, including related to participant's background, tasks associated with participant's job as well as participant's opinion, experience, comments, and suggestions regarding the use of IBM products and offerings
- Participation may also require IBM Quantum registration, and in such case, personal data as listed under the IBM Quantum details apply

### Purpose

- For internal research, coordination, and communication purposes
- To develop or improve IBM products, offerings, and programs

### Retention length

(i) 24 months; OR

(ii) Written request of the Participant to the Program Coordinator (except that personal data may be retained in order to comply with government regulations, as required by such regulations).

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## Access under a Governing Contract

### Personal data collected

- Name
- Email address
- Institution or business affiliation
- User ID from a third party (if logging in via a third party e.g., with a Google, LinkedIn, Twitter, or Github account), if not using an IBMid
- Information the User may choose to provide about the User's background and experience in quantum research and technology with quantum computing and the purpose of the User's use of IBM Quantum (optional)
- IP address
- Personal data related to User's use of IBM Quantum and support tools, collected through tracking and other technologies (such as cookies)

### Purpose

- To validate the User's eligibility to use IBM Quantum
- To allow the User and IBM to keep track of the User's use of IBM Quantum
- For aggregate statistics and collection of metadata and information about IBM Quantum usage and the effectiveness of IBM Quantum
- For the purpose of improving user experience and/or tailoring interactions with the User
- To provide support and respond to requests by the User
- To email the User surveys (opt-in)
- To email the User newsletters, event invitations, and send marketing information (opt-in)
- To allow the User to participate in public or multi-person forums (should the User opt in)
- To maintain the User's sign-in state over sessions and to be able to understand and customize the User's experience on the website
- To perform duties permitted under the scope of the Governing Contract

### Retention length

- (i) Request of the User via the User's IBM Quantum account page (except that personal data may be retained in order to comply with government regulations,

as required by such regulations, and for short-term backup purposes); OR

(ii) For inactive users, after 5 years.

Personal data may also be deleted following the request of the IBM Quantum Client or as specified in the Governing Contract (however, personal data may be retained in order to comply with government regulations, as required by such regulations, and for short-term backup purposes).

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## Survey Program

### Personal data collected

- Name
- Email address
- Job title
- Institution or business affiliation

### Purpose

- To communicate with Participants about their answers
- To invite Participants to participate in future surveys (opt-in)
- To improve IBM Quantum products, offers and programs

### Retention length

(i) Same as for IBM Quantum, when IBM administers the survey; OR

(ii) When a survey is hosted by a third party, then the privacy policy and terms of use of that third party may also apply.